



# HOTEL INFORMATION

## **BABY COT & TRUNDLE BED**

If you require a baby cot or the trundle bed underneath the kids bunk bed, please contact Guest Services.

## **CHECK IN & OUT TIMES**

Check-in time is 3:00 pm and Check-out time is 11:00 am. Extensions and late check-outs are subject to availability and additional charge.

## **IRON & IRONING BOARD**

Available upon request, please call Guest Services to be delivered to your room.

## **LAUNDRY SERVICE**

Same day laundry service is available for items received before 9:00 am.

## **LOST & FOUND**

If you have forgotten or lost any item, please contact Guest Services.

## **LEGO® BRICKS IN THE ROOM AND THEMED INVENTORY**

Enjoy playing with the loose bricks. When finished, please leave them for others to have fun as well and do not remove from the room.

We request all our guests to handle the special themed furniture with care. The LEGO® models and themed interior in the room are a decorative item for an authentic stay in your LEGO inspired room. It is prohibited to remove items or forcefully break the items. In the event that items are missing or forcefully broken, a replacement charge applies.

## **MINI FRIDGE**

For child safety we do not fill the mini fridge. Refreshments are available via Room Service or from the vending machine located near the elevator on each floor.

## **POOL TOWELS**

Kindly pick up towels from the towel kiosk located at the Hotel Pool. Towels can be used at the Hotel Pool and Water Park. A deposit may be charged to the room until used towels are returned to the pool kiosk. Please do not use the room towels for the Pool or Water Park.

## **PRAYER ROOMS**

Prayer Rooms are located on the Ground Floor. In your guest room, please follow Qibla prayer direction indicated on the ceiling. Prayer Mats are available in the room and the Quran is available upon request.

## **SAFE**

For your convenience and safety, an in room safe can be found inside the desk in your room. The hotel is not responsible for valuables left in your room or in the room safe.

## **PETS**

Pets are not allowed in the hotel.

## **WAKE UP CALL**

To place a wakeup call, please contact Guest Services.