



SAFETY ADVICE

FIRE EVACUATION FOR GUESTS

- In the unlikely event of an evacuation please proceed to the nearest assembly point, clearly marked outside in front of the hotel.
- Location of the nearest fire exit is stated on the floor plan on the door inside each guest room.
- When the fire alarm activates, follow the instructions of the public announcement.
- If you are in your room, take the key and lock the door behind you. Follow the green illuminated signs in the public area to the nearest emergency exit.
- Do NOT use the elevators. Elevator service will not be available when the fire alarm is activated.
- Do not enter the building. An announcement will be made advising when it is safe to re-enter the hotel.

EMERGENCY CALLS

- Police 999
- Ambulance 998
- Fire Department 997
- If you discover fire or smoke, sound the hotel fire alarm by activating the nearest pull station or alert the hotel by dialing '0' via your room phone.

SMOKING

Smoking inside the hotel, including shisha, is strictly prohibited. Smoking inside your room will activate the fire alarm and a deep cleaning charge will apply.

LEGOLAND® Hotel is a family friendly hotel. Please use only dedicated outdoor smoking areas, located near the main entrance and outside the fenced pool area.

COOKING

It is not allowed to cook inside the room. The kettle must only be used to heat water for coffee or tea.

ENHANCED ROOM CLEANING

Your room has been fully sanitized including all play elements and high touch points, in line with our enhanced cleaning procedures. However, should you have any issues with the cleanliness of your room at any point of time, please do not hesitate to contact Guest Services ASAP.

DOCTOR ON CALL

If you require medical assistance, please contact Guest Services. A doctor on call can be arranged upon request. Please note this service should be paid for directly to the doctor at the time of the visit.