



Risk Assessment Form

The purpose of this document is to enable schools/ groups to use the information provided for the development of visit risk assessments.

About LEGOLAND® Dubai

LEGOLAND® Dubai and LEGOLAND® Water Park are the ultimate destination in the Middle East for families with children from 2-12. LEGOLAND Dubai and LEGOLAND Water Park are hands-on experiences allowing families to take part in LEGO® themed adventures through interactive rides, water slides, models and building experiences.

Legal Requirements and Attraction Information

Public Liability: LEGOLAND® Dubai is covered by Public Liability Insurance and the policy is with Marsh.

Rides Maintenance: LEGOLAND® Dubai attractions are designed and maintained to EN 13814 Fairground and amusement park machinery and structures - Safety.

LEGOLAND® Water Park attractions are designed and maintained to ASTM F2376.

Food Safety & Hygiene: All food outlets operate in accordance with the Dubai Municipality Food Code. Outlets are regularly inspected by independent auditors.

Staff Identification: All staff wear uniform and are easily identifiable.

Security: The attraction has a dedicated Security team who are able to deal with security issues on site. The team is also trained to deal with any emergency incidents that may arise.

Risk Assessment

Vehicle Traffic: The Park is closed to vehicular traffic movement whilst open to the public. There is no requirement for children to cross any busy public roads however; care should be taken when moving through the car park to the Admissions area.

Weather Protection/ Sun Safety: There are many shaded areas within the Park and air-conditioned buildings. Please remember to dress appropriately to protect against sun exposure and apply a sun lotion with an appropriate SPF. Drink plenty of water to remain hydrated. In the event of extreme weather conditions that may affect the safe operation of our rides and attractions then the decision may be taken to close them for a period of time.

Fire Precautions: Buildings are designed and constructed to the highest standards of safety. Where required, all are provided with fire detection, fire alarms, fire suppression and emergency evacuation signage.

Water: Some rides in the theme park do expose children to water by riding in boats or pods. All water used within the park is either fresh from pipes or treated by chlorination. Water quality is regularly monitored to ensure standards maintained.

Within the Water Park there are teams of lifeguards on duty at all times to monitor the water and the safety of people using the area. Groups and Schools must provide adequate supervision for children, particularly for those that cannot swim. Life jackets will be available for use within the Water Park.

Slips, trips and falls: The following should be noted:

- Wet flooring
- Steps and stairs
- Care must be taken when boarding and disembarking rides

Strobe lighting: The Dragon Coaster has a small amount of strobe lighting.

Enclosed spaces: Some of the rides and attractions can be quite small in area and to some individuals these might feel contained. However, no area can be defined as a confined space.

Rides & Slides: All rides & slides are inspected on a daily basis by our team of technicians and undergo annual inspection and certification by an independent inspection body. They are operated in-line with manufacturers' recommendations by highly trained staff. Each ride & slide has safety instructions which are detailed at the entrance, these must be obeyed at all times. Height restrictions are in place and will be enforced by staff, but you should familiarise yourself with restrictions before entering a queue line.

Play equipment: There are a number of unsupervised play areas in the Park, all equipment conforms to the current European standards, but supervision is required.

Attraction Arrangements

Arrival: The drop off/ pick up point is situated at the main entrance to Dubai Parks & Resorts. Maps are available on admission and at Guest Services.

First Aid: There are separate First Aid facilities for the theme park and waterpark which are manned by qualified staff who will be on hand to help. Should you need any assistance, please make contact with any member of staff.

Emergency Planning: LEGOLAND has a contingency plan in the event of an emergency and work closely with local emergency services. In the event of an emergency situation you will be guided where to go by members of the LEGOLAND team.

Fire Safety: In the event of an emergency please follow instructions from members of the LEGOLAND team who will be able to initiate well-rehearsed evacuation procedures.

Lost Children: Lost Child wristbands are available from Guest Services on entrance. If a child is lost, they should make contact with any member of staff who will take them to Guest Services as a reuniting point.

Misbehaviour: The attraction has regulations displayed at the entrance. Staff are trained to enforce these regulations for the benefit of all of our guests. Staff will instruct children to behave where necessary. Please also note that children under the age of 13 must be accompanied by an adult at all times.

Lockers: Lockers are available onsite on a first come first served basis and are located near to the entrance of both LEGOLAND Dubai and LEGOLAND Water Park.

Eating Facilities: There are many food and drink establishments within the attraction serving a variety of hot and cold refreshments.

Welfare Facilities: There are washrooms within every area of the Park, each with a wheelchair accessible toilet.



**Safety Information for School
Group Excursions**

1. Introduction

LEGOLAND Water Park offers its facilities to all school groups and main aim are kids 2 – 12 years old. Student and teachers are welcome to enjoy LEGOLAND Water Park facilities however they need to follow Water Park rules and regulations in order to use LEGOLAND Water Park facilities in the safest way.

Each school group that is visiting the Water Park has to be briefed prior the entering on the rules and regulation and information to be given to the teachers and kids on does and don'ts while visiting the Water Park.

LEGOLAND Water Park safety briefing to be conducted by one of the Lifeguard Department Management Team Member (Supervisor, Assistant Manager or Manager).

2. Teacher / Guardian – Student Ratios

School groups visiting LEGOLAND Water Park are required to follow the supervision ratios stated below:

- If the kids within the school group are 10 years old and above 1 teacher per 10 students (1:10) is required in order for each group to have appointed teacher/guardian who is in charge of the group. Teacher (within the ratio 1:10) is able to control and communicate all of the important information's to the students.
- If the kids within the school group are 5 to 10 years old 1 teacher per 5 students (1:5) is required in order for each group to have appointed teacher/guardian who is in charge of the group.

Note: students with special needs require responsible helper who will assist student/kid while experiencing the LEGOLAND Water Park. Responsible helper to be briefed which slides and attractions students with special needs can experience.

3. LEGOLAND Water Park Supervision

LEGOLAND Water Park slides, and attractions are guarded by trained Lifeguard staff by International Lifeguard Training Program IAM (Innovative Attraction Management). The International Lifeguard Training Program is specifically based on training Lifeguards on life saving skills and its focus is on following:

- Prevention
- Surveillance
- Response and Rescue
- Emergency care
- Safe workplace environment

In addition, LEGOLAND Water Park Lifeguard Team conducts an in house training program which is specific to slides and attraction operation, rules and regulations and safety.

4. House rules

Swimming attire

Students and teachers visiting LEGOLAND Water Park to wear appropriate swimming attire. If students or teacher do not have appropriate swimming attire they won't be able to experience LEGOLAND Water Park (inappropriate swimming attire can lead to injuries, slide or attraction damages or unpleasant situations for the students or teachers).

Personal Belongings

LEGOLAND Water Park is not responsible for lost or stolen personal belongings. Personal belongings either to be stored in the locker facilities available within the LEGOLAND Water Park or student and teacher needs to take care of it personally.

Sun protection

Students and teachers to be sun protected while visiting LEGOLAND Water Park. Sun protection is very important to avoid and prevent possible health complications due to hot and sunny weather. All of the students and teachers are highly advised to:

- Wear a hat or any other head protection
- Wear sunglasses
- Apply sunscreen
- Drink plenty of water throughout the day

Safety rules

All students experiencing LEGOLAND Water Park must be understand and follow the LEGOLAND Water Park Safety rules.

The safety rules to be read and explained to students and teachers/responsible helpers prior to entering LEGOLAND Water Park.

LEGOLAND Water Park has safety rules and regulations for all slides and attractions. Guests who fail to comply with these rules and regulations may be restricted to access our slides and attractions.

Please ensure students do not engage in any aggressive, disruptive and/or inappropriate behaviour.

SAFETY SHEET to be read prior students and teachers do enter the Water Park

All students visiting LEGOLAND Water Park must:

1. Read and follow all signs and rules displayed throughout the Water Park.
2. Follow all instructions given by LEGOLAND Lifeguards and other employees.
3. Must meet our Height, Age, Weight and health condition as indicated in all our rides and attractions.
4. Please do not run inside the Water Park.
5. Please respect our park and do not damage, disable or deface any equipment, signage or device
6. in the park.
7. Take note that any inappropriate behaviour will not be accepted within the Water Park.
8. Ensure non-swimmers or weak swimmers are wearing life jackets when in Wave Pool or Build A Raft River (Lazy River)
9. Ensure to wear appropriate swim wear
10. Personal flotation devices are not allowed (Water Park is providing life jackets)
11. Ensure to apply sun cream to protect your skin
12. Ensure to drink plenty of water to keep your body rehydrated
13. Ensure to have a cap or a hat to protect your head from sun
14. Take note that you won't be able to use slides with caps, glasses or any other loose items
15. Water Park is not responsible for any lost or stolen personal belongings (locker facilities are inside the Water Park for rent)
16. If you get injured while experiencing slides and attractions, please inform Lifeguard at the slide or attraction.
17. Outside items such as food, drinks & glass bottles etc. are not allowed in the Water Park.