




  
**LEGOLAND**  
FLORIDA RESORT

# Hotel Sensory Guide

A resource for guests with cognitive disabilities including autism spectrum disorder (ASD).



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Advanced Dining Reservations  
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Attractions  
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Attractions  
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# SENSORY LEVEL SUMMARY

# AMENITIES

ATTRACTION	TOUCH	TASTE	SOUND	SIGHT	SMELL
LEGOLAND® Hotel-Guest Rooms	3	0	1	4	1
LEGOLAND® Hotel-Play Area	4	0	4	3	1
LEGOLAND® Hotel-Pool	4	2	3	2	2
LEGOLAND® Hotel-Mini Golf	2	0	2	1	1
LEGOLAND® Pirate Island Hotel-Guest Rooms	3	0	1	4	1
LEGOLAND® Pirate Island Hotel-Smuggler's Bar Play Area	4	0	4	3	1
LEGOLAND® Pirate Island Hotel-Pool	4	2	3	2	2
LEGOLAND® Beach Retreat-Guest Rooms	2	0	1	3	1
LEGOLAND® Beach Retreat-Pool	4	2	3	1	2
LEGOLAND® Beach Retreat-Play Area	4	0	2	1	1

## GUEST SERVICES

Guest Services is located at the front desk in the LEGOLAND® Hotel or the toll booth when you check in at the LEGOLAND® Beach Retreat.

## LOW SENSORY AREA

Guests looking for a low sensory area, can head to Guest Services, the Florida Prepaid Schoolhouse (in DUPLO® Valley), or First Aid in the park or the water park.

## QUIET ROOMS

Please ask one of our Model Citizens (employees) where the nearest quiet location is located. A private space in our Annual Pass Processing Center, near the theme park entrance turnstiles, includes hands-on, sensory-stimulating activities designed for children on the autism spectrum. Other quiet spaces include the First Aid location in Fun Town or at LEGOLAND® Florida Water Park by the Wave Pool, our Baby Care Center in the Florida Prepaid Schoolhouse, Imagination Zone and our Guest Services location.

\*Temporarily under refurbishment

## RESTROOMS

There are several men's and women's restrooms facilities located throughout the Hotels, including inside the lobby areas and outside near the pool areas. Please ask a Model Citizen for the nearest restroom location. Companion restrooms are also available in select locations.

## NOISE-REDUCING HEADPHONES

LEGOLAND® Florida Resort offers noise-reducing headphones to guests at Guest Services, the Florida Prepaid Schoolhouse (in DUPLO®), or First Aid in both the park and water park.

## FIRST AID

Please contact the Front Desk, Guest Services or the nearest Model Citizen if you are in need of assistance. Other first aid facilities at the resort are located by the LEGO® Factory in LEGOLAND® Florida Resort Theme Park or by the Wave Pool at LEGOLAND® Florida Resort Water Park.

# AMENITIES

# LEGOLAND® HOTEL

## PARKING

Parking is available at all three on-site Hotels. LEGOLAND® Hotel & Pirate Island Hotel's nightly resort fee includes self-parking. Valet parking is also available at LEGOLAND® Hotel. LEGOLAND® Beach Retreat's nightly resort fee includes self-parking.

## DINING

Guests looking for a quieter dining environment are encouraged to visit meal facilities during non-peak hours or ahead of meal time.

## ALLERGY FRIENDLY

LEGOLAND® is able to accommodate many allergies, including milk, eggs, wheat, soybean, peanuts, tree nuts and fish. Please review the dietary guide at [Legoland.com/Florida](http://Legoland.com/Florida) prior to your visit to get an initial idea of dining options available to you and your family. Ingredient lists are available in each location upon request—please ask a Model Citizen. For any additional special dietary needs or concerns please email [LLF-Food@legoland.com](mailto:LLF-Food@legoland.com) at least 72-hours in advance of your visit and the Food and Beverage team will be happy to assist.

## BABY CARE

Baby Care is located within the DUPLO® area of the Resort. This facility is great for taking a break and includes private rooms for nursing mothers, baby changing areas, quiet rooms and a companion restroom.

## RIDE ACCESSIBILITY PROGRAM

LEGOLAND® Florida Resort shops, restaurants, show venues and the majority of our rides and attractions are ADA accessible to guests who use wheelchairs or are in need of special services. Please view our Accessibility Guide at [Legoland.com/Florida](http://Legoland.com/Florida) to use in addition to our Park Map on your visit to ensure your safety and enjoyment.

## FOOD POLICY

Outside coolers, food and beverages may be brought into the park under certain guidelines (see below). Alcohol may not be brought onto LEGOLAND® Florida property. Acceptable items:

- Bottled water
- Small snacks that do not require heating
- Any food required for medical purposes and medically-indicated nutritional supplements
- Any food required for special dietary needs
- Baby food/baby formula
- Soft-sided insulated bags no larger than 8.5" wide x 6" high x 6" deep



## Guest Rooms

### ATTRACTION SUMMARY:

LEGO®-themed rooms sleep up to five and include LEGO® models, and a separate children's sleeping area.

### SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = Low Sensory Stimulation, 10 = High Sensory Stimulation

 TOUCH	3	 TASTE	0	 SOUND	1	 SIGHT	4	 SMELL	1
---	---	---	---	---	---	---	---	---	---

• Rooms are themed and incorporate interactive features and surprises

• Low impact on this sense

• Low impact on this sense

• Rooms are themed  
• Bright colors, engaging graphics  
• Some interactive and unique features are eye-catching

• Low impact on this sense



## Play Area

### ATTRACTION SUMMARY:

A large LEGO® castle play area, featuring thousands of LEGO® bricks, fun entertainment, and nightly PJ Parties!

### SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = Low Sensory Stimulation, 10 = High Sensory Stimulation

 TOUCH	4	 TASTE	0	 SOUND	4	 SIGHT	3	 SMELL	1
---	---	---	---	---	---	---	---	---	---

• Guests can play, climb, and engage with play structures

• Low impact on this sense

• Potential for close proximity/shared space with other visitors

• Indoors/overhead lighting  
• Bright colors  
• Interactive areas

• Low impact on this sense

• Scheduled entertainment may be interactive and feature sounds, music, and live actors

• Music and sound may be featured as part of attraction

# LEGOLAND® PIRATE ISLAND HOTEL

# LEGOLAND® BEACH RETREAT



## Pool

### ATTRACTION SUMMARY:

Heated resort-type pool with LEGO® soft bricks to build while you swim.

### SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = Low Sensory Stimulation, 10 = High Sensory Stimulation



- Guests can swim and play at their own pace
- Low impact on this sense
- Potential for water to get in mouth
- Potential for close proximity/shared space with other visitors
- Outdoors/natural lighting
- Some bright colors, engaging areas
- Low impact on this sense
- Scent of water or chlorine may be present



## Guest Rooms

### ATTRACTION SUMMARY:

LEGO®-themed rooms sleep up to five and include models, and a separate children's sleeping area.

### SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = Low Sensory Stimulation, 10 = High Sensory Stimulation



- Rooms are themed and incorporate interactive features and surprises
- Low impact on this sense
- Low impact on this sense
- Rooms are themed
- Bright colors, engaging graphics
- Low impact on this sense



## Play Area

### ATTRACTION SUMMARY:

Outdoor play areas in every cove.

### SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = Low Sensory Stimulation, 10 = High Sensory Stimulation



- Play at your own pace
- Visitors can slide, jump, climb, and play on a variety of structures
- Low impact on this sense
- Potential for close proximity/shared space with other visitors
- Outdoors/natural light
- Low impact on this sense

# LEGOLAND® HOTEL



## Pool

### ATTRACTION SUMMARY:

Heated resort-type pool with LEGO® soft bricks to build while you swim.

### SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = Low Sensory Stimulation, 10 = High Sensory Stimulation

TOUCH	4	TASTE	2	SOUND	3	SIGHT	2	SMELL	2
-------	---	-------	---	-------	---	-------	---	-------	---

- Guests can swim and play at their own pace
- Low impact on this sense
- Potential for water to get in mouth
- Potential for close proximity/shared space with other visitors
- Outdoors/natural lighting
- Some bright colors, engaging areas
- Low impact on this sense
- Scent of water or chlorine may be present



## Florida's Wild Side Mini Golf

### ATTRACTION SUMMARY:

Get in touch with your wild side at our 9 hole mini golf course. Located at the boardwalk by beautiful Lake Eloise keep your eyes peeled for our LEGO® wildlife that can be found at each hole.

### SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = Low Sensory Stimulation, 10 = High Sensory Stimulation

TOUCH	2	TASTE	0	SOUND	2	SIGHT	1	SMELL	1
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- Visitors can play mini golf at their own pace
- Low impact on this sense
- Potential for close proximity/shared space with other visitors
- Background noise, may be present
- Outdoors/natural lighting
- Low impact on this sense

# LEGOLAND® PIRATE ISLAND HOTEL



## Guest Rooms

### ATTRACTION SUMMARY:

LEGO®-themed rooms sleep up to five and include LEGO® models, and a separate children's sleeping area.

### SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = Low Sensory Stimulation, 10 = High Sensory Stimulation

TOUCH	3	TASTE	0	SOUND	1	SIGHT	4	SMELL	1
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- Rooms are themed and incorporate interactive features and surprises
- Low impact on this sense
- Low impact on this sense
- Rooms are themed
- Bright colors, engaging graphics
- Some interactive and unique features are eye-catching
- Low impact on this sense



## Smuggler's Bar Play Area

### ATTRACTION SUMMARY:

A pirate-themed play area with thousands of LEGO® bricks and fun entertainment.

### SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = Low Sensory Stimulation, 10 = High Sensory Stimulation

TOUCH	4	TASTE	0	SOUND	4	SIGHT	3	SMELL	1
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- Guests can play, climb, and engage with play structures
- Scheduled entertainment may be interactive and feature sounds, music, and live actors
- Low impact on this sense
- Potential for close proximity/shared space with other visitors
- Music and sound may be featured as part of attraction
- Indoors/overhead lighting
- Bright colors
- Interactive areas
- Low impact on this sense



## Pool

### ATTRACTION SUMMARY:

Heated resort-type pool with LEGO® soft bricks to build while you swim.

### SENSORY LEVEL & PARTICIPANT GUIDELINES:

1 = Low Sensory Stimulation, 10 = High Sensory Stimulation

TOUCH	4	TASTE	2	SOUND	3	SIGHT	1	SMELL	2
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- TOUCH (4):**
  - Guests can swim and play at their own pace
- TASTE (2):**
  - Low impact on this sense
  - Potential for water to get in mouth
- SOUND (3):**
  - Potential for close proximity/shared space with other visitors
  - Background music
- SIGHT (1):**
  - Outdoors/natural lighting
  - Some bright colors
- SMELL (2):**
  - Low impact on this sense
  - Scent of water or chlorine may be present

A special thank you to the International Board of Credentialing and Continuing Education Standards (IBCCES) for developing this sensory guide for LEGOLAND® Florida Resort.

For almost 20 years, IBCCES has been the industry leader in autism training for licensed healthcare professionals and educators around the globe. IBCCES recognized that many families with children who have special needs have limited travel options, and in response, created training and certification programs specifically for the hospitality and travel industry. The assessors believe the information contained within this assessment report to be correct at the time of printing.

The assessors do not accept responsibility for any consequences arising from the use of the information herein. The report is based on matters which were observed or came to the attention of the assessors during the day of the assessment and should not be relied upon as an exhaustive record of all possible risks or hazards that may exist or potential improvements that can be made.



