



# FIELD TRIP PLANNING GUIDE

*LEGOLAND® New York is a truly unique learning experience. With over 50 interactive rides, live shows, and attractions, all set in 150 acres of beautiful parkland; bring learning to life outside of the classroom with an interactive school trip that will engage, excite, and inspire! Students can ride, climb, splash, and build their way through seven themed lands at the ultimate LEGO® Theme Park! With kid-powered, kid-tastic rides, geared for children ages 2 - 12, AWESOME education awaits at LEGOLAND New York!*

## LEGAL REQUIREMENTS & ATTRACTION INFORMATION

**Public Liability:** LEGOLAND is covered by Public Liability and the policy is with Willis Towers Watson

**Local Enforcement Agency:** Town of Goshen Police Department

**Rides Engineering/Maintenance:** All rides at LEGOLAND New York Resort are maintained in accordance with manufacturer specifications and are inspected annually by the New York State Department of Labor (DOL). A DOL inspection tag is posted at the entry point of every ride. If you do not see a visible tag, please ask a ride operator to show it to you.

**Food safety and hygiene:** All food outlets operate in accordance with New York State and Local Health Departments. They are regularly inspected by the local Orange County Health Department.

**Attraction Staff/Identification:** All staff wear a uniform or are easily identifiable. Background checks are carried out on all staff employed at the Attraction in accordance with National, State and Local laws.

**Security:** We monitor the entire Resort 24 hours a day and our dedicated staff are trained to ensure all our guests have a safe, secure, and enjoyable time. We are proud to work very closely with local and state police and other first responders to ensure our security procedures are up to date and following best practices







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## RISK ASSESSMENT

**Vehicle traffic:** The Attraction is closed to vehicular traffic movement while open to the public. There is no requirement for children to cross any busy public roads. Staff will direct buses to the Main Entry for curbside drop off. Pedestrian walkways are provided throughout the Park with all steps having alternative flat access.

**Weather Protection:** There is not much cover in the Resort, so be prepared for varying weather conditions. There are shaded areas and air-conditioned building located throughout the Attraction for sunny weather. Sensible flat footwear is recommended due to slope and grade of the Resort and the need to brace on several of our rides.

**Water:** Some rides at the Attraction do expose children to water by riding in boats or pods with a water play area located in LEGO® City. All water used in the Resort is treated to swimming pool standards by chlorination.

**Slips/Trips/Falls:** The following are some of the conditions or activities that should be noted while enjoying the Park to ensure a safe and incident free visit: Wet flooring, steep slopes, steps and stairs, boarding/disembarking riders, opening/closing doors, moving vehicles

**High Level Areas:** The Resort is situated on the side of a hill; Guests can see over the area before making their way down to the bottom of the Park. It should be noted that there is no Guest Transport from the top to the bottom or vice versa.

**Lighting Effects/Strobes:** The following Attractions use lighting effects or strobe lighting that could affect guests with sensitivities or certain health conditions: Palace Cinema 4D Theater, LEGO® Ninjago® the Ride and LEGO® Factory Adventure have lighting effects that guest should be aware of.

**Enclosed Spaces:** Some of the Rides & Attractions can be quite small in area and to some individuals these might feel contained. However, no area can be defined as a confined space.

**Attraction Specific Risk:** While all our rides are maintained to the highest safety standards and our staff are trained to operate them safely, we recommend that all safety notices displayed in-Park and/or published in the Resort Guide are read before entering. This signage includes the following Rider Responsibility: All riders must act responsibly for their safety and the safety of others. Guest should view and have awareness of potential risks before riding. Follow instructions provided by ride attendants at all times. If further info is required, please speak to a ride attendant.





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## ATTRACTION ARRANGEMENTS

**Rides:** All safety instructions must be obeyed. Rides undergo rigorous testing every day by competent technicians in accordance with manufacturer guidelines.

**Play Equipment:** There are a number of unsupervised play areas in the Resort. All equipment conforms to the current ASTM (American Society for Testing & Materials) 1487 'Standard Consumer Safety Performance Specification for Playground Equipment for Public Use' standards. Supervision is required.

**First Aid:** The First-Aid facility is located in LEGO City; Qualified Safety Professionals are always on hand to help. If you need assistance, please contact any staff member.

**Emergency Planning:** In the unlikely event of an emergency, LEGOLAND has a contingency plan developed with the local emergency services. Should a situation arise, guests will be guided where to go by qualified members of the LEGOLAND team.

**Fire Safety:** In the event of a fire emergency please follow posted instructions or verbal instructions from members of the LEGOLAND team who will be able to initiate evacuation procedures if required.

**Wheelchair Access:** LEGOLAND has been designed with the needs of Guests with varying abilities firmly in mind – the Resort is more than 95% accessible to wheelchair users. The paths are level and suitable for wheelchairs, however it can be steep in sections and may require additional assistance.

**Accessibility Information:** LEGOLAND New York Resort has partnered with The International Board of Credentialing and Continuing Education Standards (IBCCES) to become a Certified Autism Center. Also, LEGOLAND New York strives to ensure our rides and Attractions are ADA accessible (when possible) to guests who use wheelchairs or need special services. A downloadable Sensory Guide and a Guide for Guests with Disabilities can be found on our website to use with our Park Map to ensure a safe and enjoyable visit.

**Lost Children:** We strongly recommend that all children in groups are given a contact number for our staff to use should they become separated from their group for whatever reason. Children should be instructed to contact any uniformed staff member should they become separated from the group. As a reuniting point, LEGOLAND Staff will escort lost children to Guest Services located just inside the Entry Gates.





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**Age/Height Restrictions:** A comprehensive list of age and height restrictions on all our rides and Attractions may easily be found by searching in the Frequently Asked Questions at <https://www.legoland.com/new-york/>. These restrictions, and other general information, can be found at the entry point to all our rides and Attractions.

**Lockers:** Lockers are available for rent once inside LEGOLAND New York. LEGOLAND New York is not responsible for personal items. Prices vary depending on size of lockers.

**Eating Facilities:** There are many food and drinks establishments within the Attraction serving a variety of both hot and cold refreshments. There are also adequate outdoor grounds to picnic within.

**Welfare Facilities:** There are restroom facilities within every area of the Resort, each with a wheelchair accessible toilet.

**Payment Options:** LEGOLAND New York is a cashless theme park! Credit cards, debit cards, and mobile pay options are the only forms of payment accepted throughout the park.

