



# ACCESS GUIDE

## GENERAL INFORMATION

LEGOLAND® California is committed to providing a welcoming, inclusive, and accessible experience for all Guests. Please use this guide in addition to the Park Map to ensure your safety and enjoyment.

## STROLLERS AS WHEELCHAIRS

Strollers used in lieu of a wheelchair are permitted in all venues. Guests with disabilities – including those with a cognitive disability – who need to remain in a stroller should visit Guest Relations in order to obtain the appropriate identifying tag. The tag will be placed on the stroller to show it is being used as a wheelchair.

## RIDES

Guests who are unable to access the ride through the standard queue can use the Assisted Access Pass on the back on this Guide. Our Assisted Access Pass is designed to provide an alternate option to access our rides for Guests with physical and cognitive disabilities. The Assisted Access Pass must be authorized by a Resort Model Citizen (employee) prior to use. Refer to The Assisted Access Pass or visit Guest Relations for pass instructions and details. Please see chart for wheelchair accessibility for each attraction.

## CLOSURES AND EVACUATIONS

In the event of an unplanned closure, Guests must stay calm, remain in their seat and secured by their restraint and follow the instructions given by the operators. Riders may be required to navigate stairs, narrow walkways or ladders. If a Guest requires assistance exiting the attraction, a member of their party may provide the assistance.

## ADDITIONAL INFORMATION

**Supervising Companion** A supervising companion is a person who is 14 years of age or older and meets all minimum requirements or the ride/attraction, including the ability to supervise younger riders. Supervising companions must ensure all accompanying riders follow ride instructions and meet minimum requirements to ride.

**Secured by the Restraint** Guests are to be safely secured by the provided restraint on each attraction prior to experiencing the ride.

**Larger Size Guests** must properly fit in the seat of the ride and be properly secured by all required restraint systems in order to experience the attraction.

## SHOWS

Certain shows feature loud music, sound effects, lasers, smoke, water effects, strobe lighting effects, and/or airborne theatrical effects. Please see Mobile App for details. Indoor show venues have reserved seating for Guests in wheelchairs. Please speak with a host for assistance.

## AUTISM FRIENDLY EXPERIENCES

LEGO® system based social skills has been proven to be an effective way for children with social difficulties associated with Autism, Asperger's Syndrome, Anxiety, Depression or Adjustment Disorders to improve their social interaction and communication skills.

LEGOLAND California Resort offers a variety of services to help Guests with Cognitive disabilities to maximize their Resort experience.

- Strollers and Wheelchair Rental
- Strollers as Wheelchairs Identifying Tag
- Assisted Access Pass
- Quiet Areas – First Aid and The Baby Care Center
- Companion Restrooms

## GENERAL ATTRACTION SAFETY

Before enjoying each ride, please read the safety instructions at the attraction entrance, on a Let's Have Fun and Be Safe sign. Each sign displays instructions for the safety of riders. For any additional questions, please see the operator.

## RIDER RESPONSIBILITY

There are inherent risks in the participation in or on any amusement ride or attraction. Guests must use good judgment and act responsibly, following all safety instructions.

## RIDING RIDES PROPERLY

Each rider on an attraction is responsible for riding properly for their own safety. Please follow the instructions posted and provided by the operators. Riders who are demonstrating an unwillingness to ride, such as fidgeting or crying, must be calm and acknowledge their willingness to ride to the operator before the ride will begin. Most attractions require that riders are able to sit upright unassisted. This is to ensure a safe riding position for all Guests.

## TRANSFERS

Most rides and attractions require Guests to transfer from a wheelchair into a ride vehicle by themselves or with the assistance of a companion. Please see the chart for specific instructions for each attraction. Guests who are unable to transfer, or enter and exit a ride, on their own must be assisted by a member of their party who, in most cases, must be on the ride with them.

## RIDER SAFETY AND ASSISTANCE DEVICES

For each person's safety and the safety of others, Guests using devices for medical or other assistance, including oxygen tanks, prostheses, intravenous devices, orthotics, braces, canes and other medical assistance devices that are not permanently attached to the body, must carefully consider all risks before choosing to ride an attraction. Guests, at the discretion of Model Citizens, based on ride manufacturer instructions, may be required to remove a device that may interfere with the effectiveness of the safety device on the rider, could pose an injury to the Guest or other Guest or pose an additional risk to the Guest or other Guests. The presence of such devices may prevent the Guest from experiencing the attraction. Please see the operator for additional information specific to each rider.

## USE OF PROSTHESES

If permitted to ride, any Guest with prosthetic devices will be required to ensure their prosthetic devices are securely attached. All riders must have the ability to independently maintain proper riding position throughout the duration of the ride. On rides where hand, arm, leg and joint elements are required to ride safely, guests may be prevented from experiencing the rides or may be required to remove prosthetic limbs before riding. Any prosthetic device with exposed metal adornments or other features that may damage a ride must be removed and left with a non-rider. LEGOLAND is not responsible for any damage to prosthetic devices, including water damage. Please see the specific ride requirements and speak to an operator for additional information specific to each rider.

## WHEELCHAIR ACCESSIBILITY

Most attraction loading areas are wheelchair accessible through the attraction exit. See the chart below for specific instructions for each attraction. Signage directing riders to the accessible entrance is provided at or near the entrance to each ride queue.

## SERVICE ANIMALS AND ATTRACTIONS

Service animals are permitted on select attractions. Please see chart for listed attractions. Service animals cannot be handled, or monitored, by Model Citizens.



## GENERAL WATER PARK SAFETY

Before enjoying each attraction, please read the safety instructions at the attraction entrance, on a Let's Have Fun and Be Safe sign. Each sign displays instructions for the safety of Guests. For any additional questions, please see Guest Relations to speak to a member of Water Park management.

## WATER SAFETY

Slides and pools are monitored by trained and certified lifeguards for the safety of all Guests. Other play areas may not be monitored, and it is the duty of parents and chaperones to ensure that all Guests are enjoying the water park safely.

## PROPER SWIMWEAR

All attractions require proper swimwear to be worn at all times. Specific attractions may require, or permit, the use of life jackets and additional restrictions may apply on water slides. Slides have additional swimwear restrictions. Please see the chart for additional information. Swim diapers are required at all times for younger Guests aged three and under. U.S. Coast Guard approved life jackets are provided free of charge.

## EXPERIENCING ATTRACTIONS PROPERLY

Please follow the instructions provided by the lifeguards at all times. Instructions may apply to riding position, exit location and safe play in water areas. Many attractions require that riders are able to sit upright unassisted. This is to ensure a safe riding position for all Guests.



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	ACCESS:			GENERAL RIDE RESTRICTIONS:					RECOMMENDED NOT TO RIDE IF:					ALLOWED	MUST ADHERE TO:			
ATTRACTION NAME																		
Coastersaurus	8	Exit	✓	36"	✓		48"		✓	✓	✓	✓			✓	✓	✓	✓
Safari Trek	10	Exit	✓	34"		✓	48"	✓	✓	✓	✓	✓			✓	✓	✓	✓
Fairy Tale Brook	12	Entrance	✓		✓		48"							✓	✓		✓	
Benny's Playship	20	Entrance	✓															
Emmet's Flying Adventure	21	Entrance	✓	40"	✓		48"	3+	✓	✓	✓	✓			✓	✓	✓	✓
Queen Watevra's Carousel*	22	Exit			✓		42"									✓		
Unikitty's Disco Drop	23	Entrance	✓	40"	✓		48"		✓	✓	✓	✓			✓	✓	✓	✓
Kid Power Tower	26	Exit	✓	40"	✓		48"		✓	✓	✓	✓					✓	✓
LEGOLAND® Express	27	Exit	✓				36"									✓	✓	✓
Sky Patrol	28	Exit	✓	34"	✓		48"		✓	✓	✓	✓			✓	✓	✓	
Junior Driving School	31	Exit	✓					3 to 5							✓	✓		✓
Driving School	32	Exit	✓					6 to 12							✓	✓		✓
Police and Fire Academy	34	Exit	✓	34"		✓	48"		✓	✓	✓	✓			✓			✓
Skipper School	41	Exit	✓	34"	✓		48"		✓	✓	✓	✓			✓			✓
Captain Cranky's Challenge	43	Exit	✓	34"	✓		42"		✓	✓	✓	✓			✓	✓	✓	✓
Splash Battle	46	Exit	✓	36"	✓		44"		✓	✓	✓	✓			✓	✓	✓	
LEGO® City: Deep Sea Adventure	49	Entrance	✓		✓		52" & 8					✓						✓
Hideaways	55	Entrance												✓				
Royal Joust	59	Exit	✓	36"				4 to 12							✓	✓		✓
The Dragon Coaster	62	Exit	✓	40"	✓		48"		✓	✓	✓	✓			✓	✓	✓	✓
Dune Raiders	64	Entrance	✓	36"					✓	✓	✓	✓						✓
Beetle Bounce	65	Exit	✓	36"		55"			✓	✓						✓		✓
Lost Kingdom Adventure	66	Exit	✓	30"	✓		48"		✓	✓	✓	✓	✓		✓	✓	✓	
Pharaoh's Revenge	67	Entrance												✓				
Cargo Ace	68	Exit	✓		✓		36"		✓	✓	✓	✓			✓	✓	✓	
LEGO Technic Coaster**	70	Exit	✓	42" & 4	✓		48" & 6	4+	✓	✓	✓	✓			✓	✓	✓	✓
BIONICLE® Blaster	72	Exit	✓	42" & 4	✓		48" & 6	4+	✓	✓	✓	✓			✓		✓	✓
Coast Cruise	80	Exit	✓		✓		48"				✓			✓	✓		✓	
LEGO NINJAGO® The Ride	97	Entrance	✓		✓		48"		✓	✓		✓			✓	✓	✓	

\* Electric scooters require transfer into wheelchair

\*\* Guests with amputations or using prosthesis on their legs may not be able to ride LEGO® Technic Coaster. Guests with amputations or using prosthesis on their hands or arms must meet a required level of hand and leg functionality. Please see the ride operator for additional information specific to each rider. Ride restrictions are developed based on the ride manufacturer instructions.

	ACCESS:			GENERAL RIDE RESTRICTIONS:			RECOMMENDED NOT TO RIDE IF:				MUST ADHERE TO:
WATER PARK ATTRACTION NAME											
DUPLO® Splash Safari	7	Entrance	✓		✓		✓	✓	✓	✓	
Splash Zoo	8	Entrance	✓		✓						
Orange Rush	9	Entrance	✓	42"			✓	✓	✓	✓	✓
Splash Out*	10	Entrance	✓	42"			✓	✓	✓	✓	✓
Twin Chasers*	11	Entrance	✓	42"			✓	✓	✓	✓	✓
Joker Soaker	12	Entrance	✓		✓						
Build-A-Raft River	14	Entrance	✓		✓	42"	✓	✓	✓	✓	
Soak-N-Sail	20	Entrance	✓	36"			✓	✓	✓	✓	✓
Wipeout Lagoon	17	Entrance			✓						
Riptide Racers*	18	Entrance	✓	42"			✓	✓	✓	✓	✓
Crug's Run	22	Entrance	✓	36"			✓	✓	✓	✓	✓
Cragger's Splash	23	Entrance	✓	36"			✓	✓	✓	✓	✓
Crooler's Twist	25	Entrance	✓	40"			✓	✓	✓	✓	✓
Lion Temple Wave Pool	31	Entrance	✓		✓	42"	✓	✓	✓	✓	✓

\*No flotation devices including life jackets are permitted on the slide. Swimwear with exposed zippers, buckles, rivets or metal ornamentation is not permitted. Loose articles are not permitted. Loose articles, including phones and hats, may be permitted to be securely stored while riding or must be stored away from the ride. Ride restrictions are developed based on the ride manufacturer instructions.

## KEY

	Map Location		Must Ride with Adult		Back, Neck, Bone Injury is Present		Arms, Hands, Feet, and Legs Inside Vehicle
	Access Location		Maximum Height		Pregnant		Seated Under Restraint
	Transfer Required		Unaccompanied Height		Under the Influence		Ride with an Assistant
	Minimum Height		Age Restrictions		Affected by Strobe Lighting		Medical Assistance Device Restrictions May Apply
	Must Ride with Supervising Companion		Heart Trouble		Service Animal Permitted on the Attraction		